

# Resources For Adults/Families Experiencing Homelessness

## Homeward Trust Edmonton - [homewardtrust.ca](http://homewardtrust.ca)

### COORDINATED ACCESS BY PHONE OR EMAIL

Monday-Friday: 8AM-4:30PM

Virtual Assistance Only - No In-Person Services

Phone: 780-702-5267

Email: [coordinatedaccess@homewardtrust.ca](mailto:coordinatedaccess@homewardtrust.ca)

- Committed to ending homelessness in Edmonton
- Various catered housing supports for Adult, Youth & Families

## Bissell Centre - [bissellcentre.org](http://bissellcentre.org)

### COMMUNITY CENTRE

Monday-Saturday: 7AM-9PM/Sunday: 12PM-7PM

Phone: 780-423-2285

10527 - 96th Street

- Meals; Housing Intake & Referral for Adult, Youth & Family; Day Drop-In; Mental Health & Addictions Support; Cultural Support
- Contact the Community Centre Reception to get the best referral information for their services

## Boyle Street Community Services - [boylestreet.org](http://boylestreet.org)

### COMMUNITY CENTRE

Monday-Sunday: 8:30AM-7:30PM November to April Hours

Phone: 780-424-4106

10116 - 105 Avenue NW

- Meals; Housing Intake & Referral for Adult, Youth & Family; Day Drop-In; Mental Health & Addictions Support; Cultural Support
- Contact the Community Centre Reception to get the best referral information for their services

### C5 NORTH EAST HUB & UBUNTU

Monday-Friday: 8:30AM-5PM, Saturday & Sunday: 9AM-5PM

Phone: 780-424-4106

14017 Victoria Trail NW

## Hope Mission - [hopemission.com/edmonton](http://hopemission.com/edmonton)

### EMERGENCY SHELTER

Monday-Sunday:

8PM-6AM

Phone: 780-422-2018

9908 - 106 Avenue

### HERB JAMIESON CENTRE

Monday-Friday

2PM-3PM/7PM-8:30PM

Phone: 780-422-2018

10014 - 105A Avenue

### SPECTRUM

### TEMPORARY SHELTER

**\*\*NOW CLOSED\*\***

7410 Borden Park Rd

- Meals and Critical Care; Addiction Recovery; Emergency Shelter (men, women, youth), Short-Term/Long-Term Housing
- Herb Jamieson is men only, age 18 & older

## Jasper Place Wellness Centre - [jpwc.ca](http://jpwc.ca)

Monday-Friday: 9AM-11AM; PM Services by

Appt only 1PM-3PM

Saturday & Sunday: 6PM-9PM

Phone 780-263-2221 15308 Stony Plain Road

- Mail, Bus Tickets/Passes, Referrals, Fax, Community Navigation, Coats & Winter Gear, Hygiene & Harm Reduction Supplies (Forms & VISPDAT's by appointment)

## The Mustard Seed - [theseed.ca/services](http://theseed.ca/services)

### 96 STREET CHURCH

Daytime Drop-In

Mon-Sun: 2PM-8PM

Phone: 780-426-5600

10635 - 96 Street

### CHRISTIAN CARE CENTRE

Daytime Drop-In

Mon-Sun: 9AM-5PM

Phone: 780-484-5847

10137 - 150 Street

### COMMONWEALTH STADIUM

Temp Shelter 24/7

**\*\*Closing March 31\*\***

Phone: 780-221-7312

Gate 5-11000 Stadium Rd

### KNOX EVANGELICAL FREE CHURCH

Overnight Shelter

24/7 by Referral

Phone: 780-619-9885

8403 - 104 Street

### STRATHCONA BAPTIST CHURCH

**\*\*NOW CLOSED\*\***

Phone: 780-991-7358

8318 - 104 Street

### TRINITY LUTHERAN CHURCH

Overnight Shelter

**\*\*Closing March 31\*\***

9:30PM-7AM Drop-In

Phone: 780-915-6995

10014 - 81 Avenue

- Basic Needs- Emergency Shelter, Meals, Clothing, and Hygiene Items, Housing, Health and Wellness, Employment and Spiritual Care
- Contact the Community Centre Reception to get the best referral information for their services

## Salvation Army - [salvationarmy.ca/alberta](http://salvationarmy.ca/alberta)

24/7 Fee to stay, contact for details.

Phone: 780-428-4405

9611 - 102 Avenue

- Lunch & Dinner. Laundry, Hygiene Services, Pathway of Hope Program and Case Manager Service, Spiritual Supports.
- Salvation Army is men only from 18 & older

## Women's Emergency Accommodation Centre (WEAC)

24/7 [e4calberta.org](http://e4calberta.org)

Phone: 780-423-5302

9611 - 101 A Avenue

- Meals for Residents. Showers, Laundry, Hygiene Items, Housing Supports, Referrals
- Women only (including transgender women), 18 years & older

# Resources For Youth Experiencing Homelessness

## Youth Empowerment & Support Services - [yess.org](http://yess.org)

### YESS FRONT DESK

24/7

Phone: 780-468-7070

9310 - 82 Avenue

### NEXUS OVERNIGHT SHELTER

24/7

Phone: 780-468-7070

9310 - 82 Avenue

### ARMOURY RESOURCE CENTRE

Monday-Sunday: 10AM-4PM

Phone: 780-468-7070

10310 - 85 Avenue

- Overnight and Day Shelter; Temporary Supportive Housing; Individualized Support

- Age Range: 15-24

### COMMUNITY CENTRE

Monday-Sunday: 8:30AM-7:30PM (November to April Hours)  
Phone: 780-424-4106  
10116 - 105 Avenue NW Bus routes 3,9,12,125,134,151

- Housing Intake & Referral for Inner City Youth; Day Drop-In; Mental Health & Addictions Support; Cultural Support
- Contact the Community Centre Reception to get the best referral information for their services
- Age Range: 16-24 for Youth Services

### C5 NORTH EAST HUB & UBUNTU

Monday-Friday: 8:30AM-5PM, Saturday & Sunday: 9AM-5PM  
Phone: 780-424-4106  
14017 Victoria Trail NW

### C.H.E.W. OutPOST

 - [chewprojectyeg.org/programs](http://chewprojectyeg.org/programs)

Monday-Friday: 11AM-5PM; Saturday: 1PM-4PM  
(Call for support if outside these hours) 780-263-2221  
11725 Jasper Avenue

- Inclusive/Confidential STI Testing
- Day Drop-In; Clothing; Food; Crisis Intervention; Hygiene Supplies; Counselling; Family Support
- Services for LGBTQ2S+ Youth Experiencing Homelessness

### Jasper Place Wellness Centre

 - [jpowc.ca](http://jpowc.ca)

Monday-Friday: 9AM-11AM; PM Services by Appt only 1PM-3PM  
Saturday & Sunday: 6PM-9PM  
Phone 780-263-2221  
15308 Stony Plain Road

- Mail, Bus Tickets/Passes, Referrals, Fax, Community Navigation, Coats & Winter Gear, Hygiene & Harm Reduction Supplies (other services like Forms & VISPDAT's by appointment)

### Hope Mission

 - [hopemission.com/edmonton](http://hopemission.com/edmonton)

#### EMERGENCY SHELTER

Monday-Sunday 8PM-6AM  
Phone: 780-422-2018  
9908 - 106 Avenue

- Meals and Critical Care; Addiction Recovery; Emergency Shelter and Short-Term/Long-Term Housing; Kids & Youth Outreach
- Herb Jamieson is men only from 18 and up
- No age range provided for other shelters

#### HERB JAMIESON CENTRE

Monday-Friday: 2PM-3PM/7PM-8:30PM  
Phone: 780-422-2018  
10014 - 105A Avenue

## Additional Youth Resources

### Bent Arrow

 - [bentarrow.ca](http://bentarrow.ca)

Monday-Friday: 8:30AM-4PM  
Phone: 780-481-3451  
11648 - 85 Street

- Supports for Indigenous Youth, Adults & Families
- Housing Supports
- Employment resources including a youth employment program
- Cultural Support
- No age range in general, but each program may have an age restriction

### iHuman

 - [ihuman.org](http://ihuman.org)

**\*Appointment Only**  
Monday-Friday: 12PM-5PM  
HYPE Hours Monday-Friday: 12PM-7PM  
Phone: 780-421-8811  
9635 - 102A Avenue

- Outreach Services: Addictions, Youth & Social Workers
- Systems navigation for housing, mental health, justice, and financial assistance.
- Mental Health Clinic
- Hygiene Items

### Old Strathcona Youth Society

 - [osys.ca](http://osys.ca)

**\*Appointment Only**  
Tuesday-Thursday: 1PM-9PM  
Friday & Saturday: 2PM-6PM  
Phone: 780-496-5947  
10325 - 83 Avenue

- Housing information & referrals
- Harm reduction services
- Food, basic needs and hygiene items
- AHS Nurses available by appointment
- Legal services; employment help
- No age range provided

## Crisis

**Call 911 if in immediate danger**

**24/7 Crisis Diversion Team** (dial 211 and press 3) - [crisisdiversionedmonton.ca](http://crisisdiversionedmonton.ca)

**Canadian Mental Health Association (CMHA)**  
• Distress line 780-482-HELP (4357)

**Access 24/7 — 780-424-2424**

- Provides a single point of access to adult addiction and mental health community-based programs.

- Provides a range of urgent and non-urgent addiction and mental health services including service navigation, screening, assessment, referral, consultation, crisis intervention, outreach and short-term stabilization.

**Children and Mental Health Crisis/Mobile Response Team — 780-407-1000**

- The Crisis Team offers immediate crisis support through the Crisis Line to children / youth, aged 5-17, and their care providers.
- The Crisis Team also provides support to professionals in the community. Therapists will determine, together with caregivers, if additional services (e.g., a crisis risk assessment) are required at the time of the crisis call.

**If you need more information or support, please contact:**

- **211** - [edmonton.cmha.ca/211-resource-lists](http://edmonton.cmha.ca/211-resource-lists)
- **HelpSeeker** - [helpseeker.org](http://helpseeker.org)

